HEALTH**SOURCE**

8.1 Release Notes

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![Ciox - A DATAVANT Company]

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Partial Fulfillment Checkbox For All Request Types

In Release 8.0, the Partial Fulfillment workflow included a new checkbox to indicate the request is not being completely fulfilled for PAYD requests. In this release, the Partial Fulfillment checkbox has been added for all Requester Types, including PAYD.

In the *Record Types Requested & Retrieved* section, a new flag, "Partial Fulfillment", with a checkbox has been added under "Retrieved All". When a Request is in "Ready to Fulfill" and is identified that only part of the Medical Record is available to fulfill, a User can attach the available Medical Records, select the Record Type(s) being fulfilled, and click on the Partial Fulfillment check box as shown below. When a Request has multiple Dates of Service, Partial Fulfillment will be applied to all records retrieved.

Requested	* Record Types	Retrieved
		☑ Retrieved All
		☑ Partial Fulfillment
✔ Entire Record		☑
Add Record Type:		

Upon selecting Partial Fulfillment, the reasons for Partial Fulfillment (optional for non-PAYD, required for PAYD) are enabled and when a reason is chosen, comments will be enabled and can be filled as necessary.

Indicate Reasons for Partial Fulfillment *(optional)*

☐ All Available Information Provided	☐ Not Authorized
☐ Records Not Retrieved by Ciox. Request Forwarded	☐ No Face to Face Visits
☐ Outpatient Visit Only	☐ H&P from Outside Facility
☐ Discharge Not Yet Available	☐ Inpatient Visit less than 48 hours
☐ ER Visit Only	☐ Patient Left without Being Seen
☐ Records under Different Name	☐ Records under Different DOB

Comment   Enter comments for records not retrieved

When the Partial Fulfillment box is unchecked, the reasons will be disabled.

Home Health Services Primary Reason

A new *Primary reason*, Home Health Services, is available for the *Request Type* of Patient. This is a non-billable reason.

Dates Of Service Maximum Limit Increased

HealthSource currently supports up to 30 different Dates of Service ranges at a maximum. With the 8.1 release, HealthSource will now support up to 90 different Dates of Service ranges. This change will be supported for all requests created digitally through API as well as requests generated manually. The DOS section will also now support up to a maximum of 90 different Dates of Service ranges.

NOTE: Indirect Chase file uploads will continue to support a maximum of 30 different Dates of Service ranges but an enhancement will be made to bring that maximum up to 90 in the near future.

User Experience & Technical Enhancements

User Type (End-User, Administrator, Technical)	Area	Problem/Error / Solution implemented/amended behavior	Reference #
End-User	Awaiting Delivery-Disapprove	Disapproved requests are not showing the correct status in the Status column in the Request search results screen. The Request search results screen is now updated and displays the proper Status of Disapproved, for an Awaiting Delivery Approval request that was disapproved by a User.	65297
End-User	Fulfillment QC- Assisted QC	Some of the suspected conflicts do not have the yellow highlight on them in the MR. The yellow highlight now displays for patient name and DOB potential issues.	65253
End-User	History event	Shows the User Name of who used the Upload Request Letter (batch function) to load the request instead of the Logger/Fulfiller's name. The History event now shows the correct User name who logged the request	64705
End-User	View Original Request Letter	The Letter can't be downloaded and shows a Trayapp error The Letter can be downloaded now.	65865
End-User	Scanner	The Scanner Settings window doesn't have the correct alignment causing the labels of Brightness and Contrast to not display The Scanner Settings window has been corrected so the User can see the labels beside the settings.	65390
Administrator	Platform Admin	Ciox logo has been fixed to be the proper size.	63075
Technical	esMD	Technical revamp- Gateway	64960 65165
Technical	Fulfillment Type flag	When BOT manual service account uploads MR, assign BOT as the Fulfillment Type.	65480 65150
Technical	Trayapp	Large PDF compression causing out of memory issue in trayapp	65762
Technical	Security	Security updates, *vulnerability fix*	65719 66058
Technical	Switchboard	New utility to Upload MR when in Fulfillment Pend	66006